

BUILDING ON DIVERSITY

“Sharing our experiences, challenges and solutions”

Workshop Theme Guidelines

Closing date for abstracts: 23 April 2010

A number of concurrent workshops will be offered on the Conference program which is currently time-tabled for the 2-3pm time segment of the day.

The objectives of this conference segment are three-fold:

- To showcase good practice
- To facilitate and share learning and experience
- To highlight key issues and challenges facing this sector

1. Workshop Focus

Submissions for workshop presentations are invited and may cover any of the following best practice themes:

- Service Delivery
- Capacity Building
- Partnerships & Collaboration
- Leadership & Governance

The following Workshop Theme Guidelines are aimed at assisting you to prepare your workshop Abstracts and Presentations.

Whilst the above themes are not mutually exclusive, they are to be used as a guide to help you focus the topic of your proposed workshop presentation and to help us locate it under one of the four con-current workshop themes. More than one theme may be accentuated in your presentation proposal.

Service Delivery

Some of the service areas that ethnic and multicultural agencies and other ‘mainstream’ agencies have been successful in providing good practice include:

- Aged Care & Disability
- Caring for Family Members
- Violence and Women
- Community Support in Mental Health
- Assistance to New & Emerging Communities ie housing, health & trauma, employment, education
- Discrimination & Racism
- Working with Young People



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This is not an exclusive list and there are others which you may choose to present.

Workshop presentations may be focused on a service delivery area that best demonstrates effectiveness, inclusiveness and good client outcomes.

Capacity Building

This workshop theme seeks to focus on services, projects or programs that have capacity building as their main focus. Capacity building may be about individuals, groups, communities and/or organisations.

We are particularly interested in projects that have as a core objective to work with a group or community as well as any initiatives that are aimed at building the capacity of community organisations to achieve their identified goals. That may include strengthening self help, practical skills development of volunteers, support with infrastructure development and running an organisation etc.

Partnerships and Collaboration

We are interested in hearing about different ways that workers, community leaders and community organisations achieve better service and client outcomes by engaging in partnership and collaboration with others.

Processes may be both formal and informal. This workshop theme is especially interested in the processes and the learning that can be shared in taking this approach. We invite you to share your experiences and reflections with others, in what makes a good and effective partnership, what may go wrong and whether partnerships are the way to go in the future, especially in the multicultural service sector.

Your submission may be focussed on a service delivery initiative, a research and consultation project or an organisation capacity building endeavour, just to give some examples.

Leadership and Governance

Both small and larger community organisations are faced with the challenges of leadership development and renewal and in the case of not –for- profits, volunteer committee and board members are constantly challenged by the growing and changing demands upon them in their efforts to help their communities.

We are interested in hearing about how small and large organisations go about leadership and governance in their organisations. Is there learning to be shared with others, are there opportunities for knowledge sharing and exchange in the sector and what do you identify as the key challenges in the future.

This workshop theme may enable reflection and experientially based conversations that may lead to better ways of doing things by the sector in future.



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2. Length of Abstracts

The above guide notes should inform the 200-300 word abstract. The following information should be sent by email to: Melissa@apcs.org.au by no later than 23rd April 2010:

- Workshop title
- Best practice theme category
- Name and contact details of person making the submission
- Workshop abstract
- Name(s) and contact details of workshop presenters (if different to above)

3. Length of Workshop Presentations

We are flexible as to under which workshop theme you want your presentation to feature. The Steering Committee retains the final say on the Program structure. In order to enable maximum participation, we anticipate allowing 15 minutes per workshop presentation. A workshop chairperson for each con-current theme will be appointed as a moderator.

4. Decision Making

Steering committee members will meet soon after the closing date to select a balanced mix of workshop abstracts that are deemed relevant to the topics and the above guide notes. Everyone will be advised as soon as possible following the deliberations of the steering committee.

We invite and encourage as many people as possible to submit abstracts. For further information or consultation please contact Melissa Afentoulis, Projects Manager, either by email : Melissa@apcs.org.au or phone 8371-2306 (Mon-Wed).

