

**CONFERENCE REGISTRATION - Closing Date June 15th 2010**

**DELEGATE DETAILS**

First Name: \_\_\_\_\_  
 Family Name: \_\_\_\_\_ Title: \_\_\_\_\_  
 Organisation: \_\_\_\_\_  
 Position: \_\_\_\_\_  
 Postal Address: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_ Postcode: \_\_\_\_\_  
 Telephone: \_\_\_\_\_ Fax: \_\_\_\_\_ Email address: \_\_\_\_\_

**REGISTRATION COST**

- Not-for-profit Organisations and students (Inc.GST) \$110
- Government Departments and Institutions (Inc. GST) \$165
- Unfunded Organisations -limited number of subsidies (Inc. GST) \$55

Registration includes lunch, refreshments and conference documents. Written cancellation requests faxed to (03) 9687 7446 to conference organiser by 16th June 2010 will be honoured, subject to a 50% cancellation fee. Requests received after this date will not be accepted. If a registered delegate is unable to attend a substitute delegate is welcome at no additional cost, with prior notification given to the conference organiser.

**PAYMENT METHOD**

1. By credit card:  Visa  MasterCard  Other

Card Number: \_\_\_\_\_ Expiry Date: \_\_\_\_\_  
 Name of Card Holder: \_\_\_\_\_  
 Card holder's Signature: \_\_\_\_\_

2. By Cheque / Money Order payable to Australian Polish Community Services Inc.

Please copy and fax (no. 03 9687 7446) or post the completed registration form to conference organiser upon payment by one of the above methods of payment.

Upon payment of the appropriate amount a receipt will be issued to the address provided. The Registration form is valid as a Tax Invoice. APCS ABN No. 69022519263.

Privacy Policy: Any information provided by you is collected for the sole purpose of providing you with information regarding the conference.

Dietary requirements: The venue will provide halal food. If you have other dietary needs please indicate:

Other assistance required: Venue is wheel chair accessible. If you have interpreting or Auslan needs please indicate:



# "Sharing our experiences, challenges and solutions"

**Message from the Conference Chair**

On behalf of the Steering Committee, all our sponsors and Australian-Polish Community Services, as the host, I warmly invite you to join us with your active participation at the forthcoming conference: *Building on Diversity – Sharing our experiences, challenges and solutions.*

Victoria's multicultural community organisations are an essential part of the broader service system. We have a history of 'pulling up our sleeves', volunteering time and resources and contributing to the wellbeing and needs of communities.

This one day conference aims to bring together ethno-specific and multicultural organisations, relevant government departments and other stakeholders to showcase service excellence and the benefits of communities responding to needs and to facilitate a dialogue for meeting our future challenges.

**Elizabeth Drozd**  
 Chair, Conference Steering Committee  
 CEO, Australian-Polish Community Services

Conference highly recommended to service providers, policy makers, organisation leaders, research community, government department personnel, students and other stakeholders.

**What the Conference Will Cover:**

- Best Practice Service Delivery
- Building on Capacity
- Partnership and Collaboration
- Leadership and Future Sustainability

# Building on Diversity

"Sharing our experiences, challenges and solutions"

**CONFERENCE PROGRAM**

MC	12.30pm	LUNCH
8.30am	MC	Stephanie Lagos, Consultant Slater & Gordon
9.15am	1.15pm	CONCURRENT THEME WORKSHOPS
9.25am	2.45pm	AFTERNOON TEA
9.45am	3.10pm	ROUND TABLE DISCUSSION Topic: Looking Forward, Looking for Solutions Facilitated Discussion with Key Opinion Leaders
10.30am	4.40pm	EMERGING THEMES - WHERE TO FROM HERE? Prof. Des Cahill, Intercultural Studies School of Global Studies, Social Science & Planning, RMIT
11.00am	5.00pm	ACKNOWLEDGEMENTS AND CLOSURE Ms Elizabeth Drozd Chief Executive Officer Australian-Polish Community Services
8.30am	REGISTRATION	Dr Hass Dellal, OAM Executive Director Australian Multicultural Foundation
9.15am	WELCOME TO COUNTRY	
9.25am	CONFERENCE OPENING	The Honourable James Merlino, MP Minister Assisting the Premier On Multicultural Affairs
9.45am	KEYNOTE ADDRESS	Topic: Service Provision in a Multicultural Society – Reflections, Past, Present, Future George Lekakis Chairperson Victorian Multicultural Commission
10.30am	MORNING TEA	
11.00am	KEYNOTE PANEL	Topic: Building Partnerships and a Sustainable Future Facilitated Panel of Key Practitioners and Organisation Leaders

An exciting conference bringing multicultural organisations, relevant government departments and other stakeholders to showcase multicultural service excellence and to strengthen partnerships.

**DAREBIN ARTS & ENTERTAINMENT CENTRE**  
**CNR BELL ST AND ST.GEORGES RD. PRESTON**

**WHEN : Wednesday 23 June 2010**

**CONTACT US**  
 Conference Organiser: Melissa Afentoulis Tel. 8371 2306 (Mon-Wed) or by email at melissa@apcs.org.au  
 For Further Conference Information visit: www.apcs.org.au/buildingondiversityconference/