

Information Kit

The purpose of this information kit is to provide professionals working with people of Polish background with practical, up-to-date, accurate information, while its main aim is to assist both the worker and the client. Most problems encountered in daily life are due to miscommunication and we hope that this short guide will facilitate clearer understanding between various service providers and the 20,400 strong Polish community in Victoria.

Steering clear of stereotypes, we hope to have dispelled some common myths and misconceptions. We believe that the information provided within this kit will give you an overview of the Polish history, customs and various resources which should form a basis for developing better relationships with your clients.

Please also remember that, just like in any other ethnic group, each Polish person is an individual and what might be appropriate for one, will not be for another. The best line of action is to always ask questions of the person concerned to find out why they do what they do.

We hope you find this information kit useful, your feedback and comments are always welcome.

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